

PATENT APPLICATION  
Attorney Docket No.: 728-240 (YOR920030456US)

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

**APPLICANT(S):** Dakshi AGRAWAL et al.

**GROUP ART UNIT:** 2145

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**EXAMINER:** GOODCHILD, William J.

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**FOR:           METHOD AND APPARATUS TO ESTIMATE  
                  CLIENT PERCEIVED RESPONSE TIME**

Mail Stop RCE  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**SUBMISSION**

Sir:

In response to the Decision on Appeal and the Office Action of the United States Patent and Trademark Office dated May 25, 2010 and December 20, 2007, respectively, please consider the following amendments and remarks.